

General Service Agreement

This general service agreement is BETWEEN:

RURALLYNX CUSTOMER

AND

RURALLYNX INC. of Havelock, Ontario

BACKGROUND:

- The Customer is of the opinion that Rurallynx Inc. has the necessary qualifications, experience and abilities to provide Wireless Internet Services to the Customer.
- Rurallynx is agreeable to providing such services to the Customer on the terms and conditions set out in this agreement.

IN CONSIDERATION OF the matters described above and of the mutual benefits and obligations set forth in this Agreement, the receipt and sufficiency of which consideration is hereby acknowledged the Customer and Rurallynx Inc. (individually the "Party" and collectively the "Parties" to this Agreement) agree as follows:

SERVICES PROVIDED:

- The Customer hereby agrees to engage Rurallynx Inc. with the following services:
 - Wireless Internet;
 - Digital Phone;
 - Technical Support;

TERM OF AGREEMENT:

- The term of this agreement will begin on the date of installation and will remain in full force and effect until either party provides thirty (30) day notice of cancellation of services. **The Customer is not subject to a Contract of Term.** Reselling/Sharing the service is strictly prohibited.

COMPENSATION:

- Rurallynx Inc. will charge the Customer the required fee for the services the customer has agreed to pay in Canadian currency. Please note that Rurallynx Inc. has the right to amend pricing and packages.
- The Customer will be invoiced at the start of service, thereafter on the 1st or the 15th of each month. The Customer agrees to provide the authorization to pay for services either through Debit Withdraw or Credit Card.

- In the event that this Agreement is terminated by the Customer, the initial installation, one-time radio rental and network set up fee will be non-refundable.
- Sales tax and duties required by law will be charged to the Customer in addition to the Compensation.

REIMBURSEMENT OF EXPENSES:

- If service is interrupted, for any reason, and such interruption is the fault of the Customer, then the Customer is responsible for all costs to reconnect the service and shall pay same on re-connection of service.
- Customer waives any claims for damages to his/her property caused by Rurallynx Inc. in its providing of service to its customer.
- If Rurallynx Internet Service is at any time disrupted by causes not attributable to Rurallynx Inc., then the Customer shall not be entitled to a reduction of the compensation.
- Customer shall be liable to Rurallynx Inc. for his/her abuse of Rurallynx equipment or misuse of Rurallynx Internet service.
- At all reasonable times, the Customer hereby grants an easement to Rurallynx Inc. to install, service and retrieve its equipment.

CONFIDENTIALITY:

- Confidential information refers to any data or information relating to the business of the Customer which would reasonably be considered to be proprietary to the Customer including, but not limited to, accounting records, business processes, and Customer records and that is not generally known in the industry of the Customer and where the release of that Confidential Information could reasonably be expected to cause harm to the Customer.
- Rurallynx agrees that they will not disclose, divulge, reveal, report of use, for any purpose, any confidential information which Rurallynx Inc. has obtained, except as authorized by the Customer or as required by law. The obligations of confidentiality will apply during the term of this Agreement and will survive indefinitely upon termination of this Agreement.
- All written and oral information and material disclosed or provided by the Customer to Rurallynx Inc. under this Agreement is confidential information regardless of whether it was provided before or after the date of this Agreement or how it was provided to Rurallynx Inc.